

Hereby, on behalf of Kaakchirurgie Zuidas, you receive the invoice for your treatment. Good news! Your healthcare provider applies the goodwill arrangement. They cover the non-reimbursed part of your treatment.

We are happy to explain how this works and what you need to do.

Step 1: Submit the attached invoice digitally or by post to your health insurer. They will send a statement showing which part of the amount:

- Is reimbursed (from your policy)
- Falls under your own deductible
- Is not reimbursed (own contribution)

Note! It is important to submit the invoice as soon as possible.

Step 2: You should transfer the reimbursed amount + any withheld deductible to Infomedics. Do this within 30 days. **Note!** Make the payment **manually** to Infomedics. Do not pay via iDeal.



Cost of your treatment:	€ 1.000,-	You will receive an invoice from Infomedics for € 1.000,-
You will receive 70% reimbursement from your health insurer:	€ 700,-	On the insurer's statement, it shows that they reimburse 70%. That amounts to € 700,-.
You still have €300 deductible remaining this year:	- € 300,-	You still have a deductible of € 300,-. This amount will be deducted from your reimbursement.
Your health insurer will transfer the remaining reimbursement to you.	€ 400,-	Your health insurer will pay you € 400,-.
You transfer the payment to Infomedics.	€ 700,-	You transfer € 700,- to Infomedics, as this is the amount your health insurer would have reimbursed if there had been no deductible.



Step 3: Send the settlement statement from your health insurer and proof of payment by post or by email to Kaakchirurgie Zuidas (declaraties@kaakchirurgie-zuidas.nl).

Step 4: Kaakchirurgie Zuidas covers the non-reimbursed portion (the own contribution). They inform Infomedics that the remaining outstanding amount (in our example, €300) will be waived. The outstanding balance becomes €0, and you no longer need to pay anything.

Would you like more information about the goodwill arrangement?
Scan the QR code or visit www.infomedics.nl/alles-over-uw-coulanceregeling.

