

You have received an invoice from Infomedics on behalf of Kaakchirurgie Zuidas.

Kaakchirurgie Zuidas does not have contracts with health insurance providers. Therefore, you must submit the invoice to your health insurer yourself. Oral and maxillofacial surgery is generally covered under the basic health insurance policy. The amount reimbursed depends on the terms of your insurance policy and any applicable deductible that remains outstanding.

Following an individual assessment, Kaakchirurgie Zuidas may grant a goodwill discount of up to 25% of the invoice amount. As a condition, you must pay at least 75% of the total invoice amount to Infomedics. The mandatory deductible and any voluntarily increased deductible always remain entirely at your own expense and are not covered by the goodwill policy.

Please follow the steps below:

Step 1: Submit the invoice to your health insurer immediately

Submit the invoice via your insurer's app, website, or by post. You will then receive a reimbursement statement showing the amount reimbursed, the deductible applied, and any amount that was not reimbursed.

Step 2: Send the complete reimbursement statement to Kaakchirurgie Zuidas

Email the reimbursement statement to declaraties@kaakchirurgie-zuidas.nl and include your full name and date of birth. A bank statement showing only the amount reimbursed by your health insurer is not sufficient.

Step 3: Wait for the assessment

Kaakchirurgie Zuidas will determine how much you are required to pay to Infomedics and whether you qualify for a goodwill discount. You will be informed of the outcome by email.

Step 4: Pay the specified amount to Infomedics

Use the bank account number and payment reference stated on the invoice. If you are paying only part of the invoice amount, do not use the payment button or QR code. After making the payment, send your proof of payment to Kaakchirurgie Zuidas.

Step 5: Infomedics processes the goodwill discount

Once your payment has been received and processed, Kaakchirurgie Zuidas will notify Infomedics of the approved goodwill discount. Infomedics will then adjust the outstanding balance, after which the invoice will be settled.

Questions about your invoice or payment: Infomedics: +31 36 203 19 00 | www.infomedics.nl